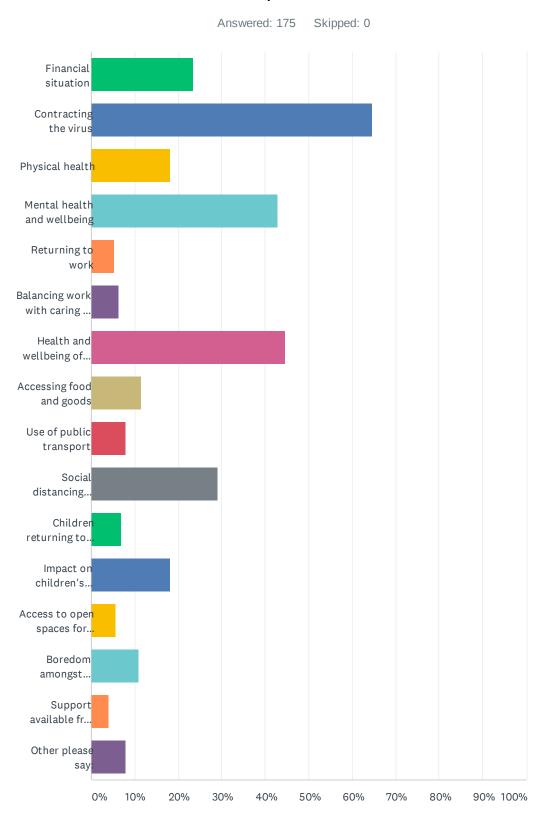
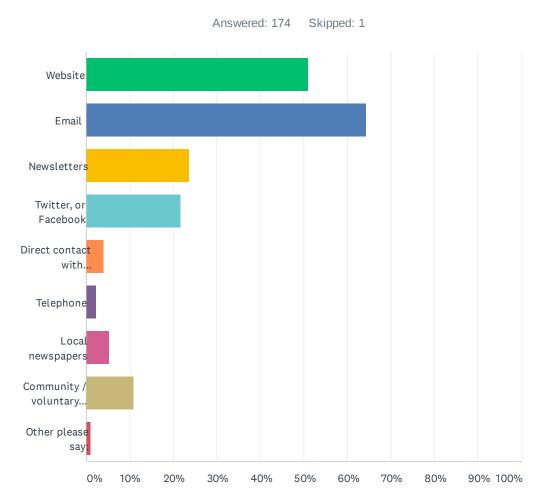
# Q1 What are your current concerns about the C-19 pandemic? Please pick up to 3



ANSWER CHOICES	RESPONSES	
Financial situation	23.43%	41
Contracting the virus	64.57%	113
Physical health	18.29%	32
Mental health and wellbeing	42.86%	75
Returning to work	5.14%	9
Balancing work with caring for family	6.29%	11
Health and wellbeing of loved ones	44.57%	78
Accessing food and goods	11.43%	20
Use of public transport	8.00%	14
Social distancing within the community	29.14%	51
Children returning to school, or college	6.86%	12
Impact on children's education	18.29%	32
Access to open spaces for family	5.71%	10
Boredom amongst children and young people	10.86%	19
Support available from the Council and voluntary organisations	4.00%	7
Other please say:	8.00%	14
Total Respondents: 175		

#	OTHER PLEASE SAY:	DATE
1	Boredom amongst non working adults	11/14/2020 3:46 PM
2	Boredom	11/14/2020 9:31 AM
3	loss of informal recreational activities that improve mental wellbeing and counter loneliness	11/14/2020 8:16 AM
4	Long term impact on children's mental health	11/10/2020 2:07 PM
5	OAPS	11/9/2020 5:03 PM
6	Im a Waspi,no pension,freelancer,vulnerable age group,very little furlough,tiny works pension,wheres my help with council tax?	11/8/2020 9:06 AM
7	Children's physical activities not running	11/6/2020 9:51 PM
8	How is it entering Devon? Tourism	11/6/2020 8:05 PM
9	how to make deicsions about whether to carry on seeing clietns in person or not- not enough clear guidance for counsellors from government	11/6/2020 6:13 PM
10	My husband's atrial fibrillation diagnosed in February still not treated.	11/6/2020 5:35 PM
11	Financial impact on the country	11/6/2020 5:34 PM
12	Social interaction with friends	11/3/2020 4:33 PM
13	Uncertain job security	11/3/2020 3:11 PM
14	Brexit implications on top of C19	11/3/2020 11:51 AM

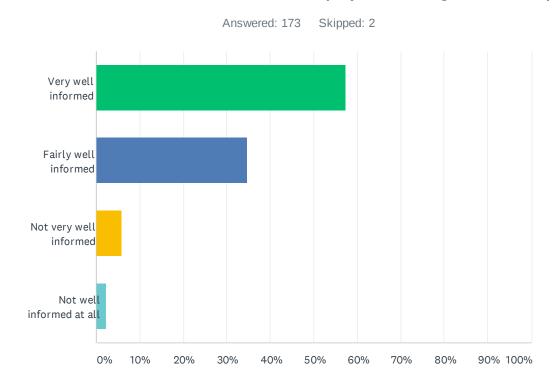
# Q2 Which channels do you prefer to use to get information from the council?



ANSWER CHOICES	RESPONSES	
Website	51.15%	89
Email	64.37%	112
Newsletters	23.56%	41
Twitter, or Facebook	21.84%	38
Direct contact with councillors	4.02%	7
Telephone	2.30%	4
Local newspapers	5.17%	9
Community / voluntary websites and social media	10.92%	19
Other please say:	1.15%	2
Total Respondents: 174		

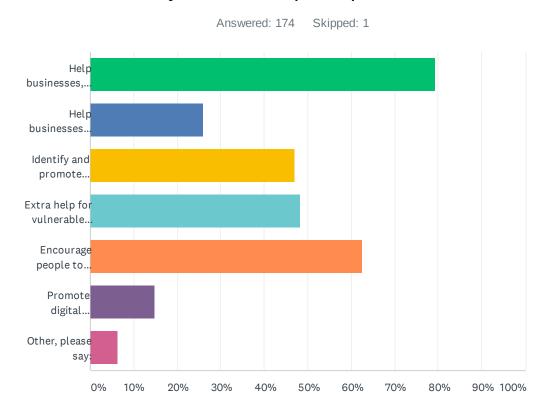
#	OTHER PLEASE SAY:	DATE
1	Residents Association Newsletter	11/7/2020 10:35 AM
2	Local online news devonlive	11/6/2020 6:31 PM

### Q3 How well informed has the council kept you during the C-19 pandemic?



ANSWER CHOICES	RESPONSES
Very well informed	57.23% 99
Fairly well informed	34.68% 60
Not very well informed	5.78% 10
Not well informed at all	2.31% 4
TOTAL	173

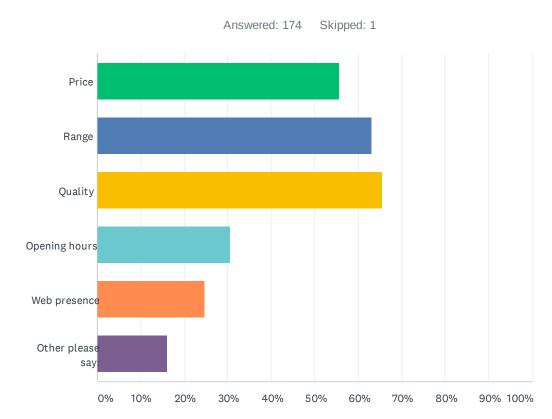
# Q4 Where should the council focus its economic priorities over the coming year?Please pick up to 3



ANSWER CHOICES	RESPONS	SES
Help businesses, shops and visitor attractions to remain open and viable	79.31%	138
Help businesses recruit locally	25.86%	45
Identify and promote opportunities for employment and training	47.13%	82
Extra help for vulnerable residents, for example young and older people and those with health issues	48.28%	84
Encourage people to support businesses by shopping locally	62.64%	109
Promote digital accessibility and training for residents and businesses	14.94%	26
Other, please say:	6.32%	11
Total Respondents: 174		

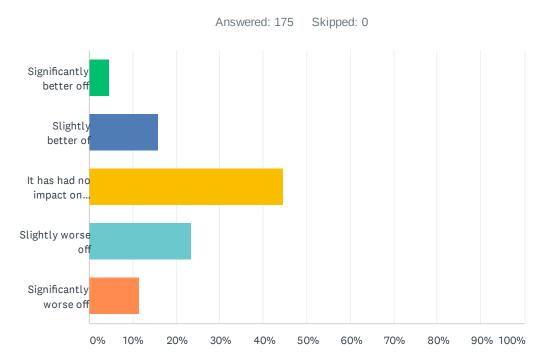
#	OTHER, PLEASE SAY:	DATE
1	A green recovery, promoting environmental sustainability	11/14/2020 11:32 AM
2	affordable businesses training for small startups	11/14/2020 8:22 AM
3	Do the things the council is supposed to do, not spending money applying well meaning sticking plasters	11/13/2020 9:54 PM
4	Help businesses worse effected or events and wedding industry	11/13/2020 9:45 PM
5	Stop pointless development, raise existing space	11/13/2020 7:21 PM
6	green recovery plan	11/13/2020 6:50 PM
7	Helping people by offering council tax reduction/or financial help	11/13/2020 11:51 AM
8	As a waspi, many thousands of older women in each town bypassed, for help.	11/8/2020 9:08 AM
9	Free parking for local people	11/6/2020 8:09 PM
10	Free or cheaper car parking to encourage shoppers into town	11/6/2020 6:28 PM
11	don't know	11/6/2020 12:02 PM

## Q5 What would encourage you to shop from local traders?Please pick up to 3



ANSWER CHOICES	RESPONSES	
Price	55.75% 9	97
Range	63.22% 11	.0
Quality	65.52% 11	.4
Opening hours	30.46% 5	53
Web presence	24.71% 4	13
Other please say:	16.09% 2	28
Total Respondents: 174		

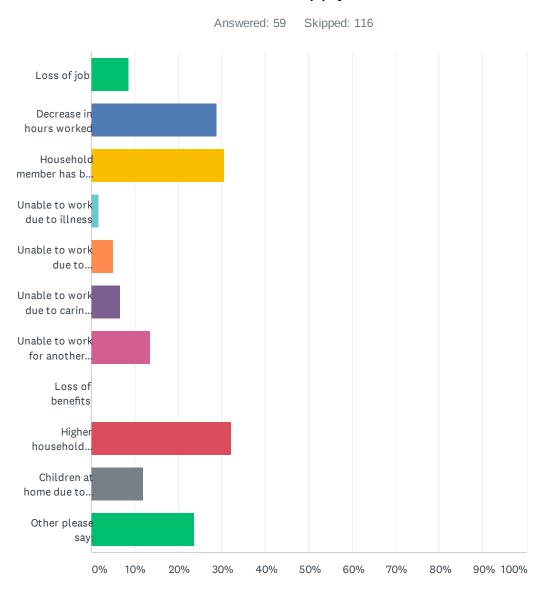
#	OTHER PLEASE SAY:	DATE
1	accessibility	11/16/2020 11:43 AM
2	Home delivery service	11/14/2020 10:48 PM
3	Ethical and green	11/14/2020 3:47 PM
4	Locally sourced	11/14/2020 11:32 AM
5	Delivery service if required	11/13/2020 8:14 PM
6	Safety	11/13/2020 8:09 PM
7	Sustainability benefits	11/13/2020 8:00 PM
8	reduced parking fees	11/13/2020 6:50 PM
9	Being able to cycle to them and not use car	11/10/2020 2:09 PM
10	PARKING	11/9/2020 5:05 PM
11	Simple, accessible free parking	11/9/2020 12:18 PM
12	Delivery	11/8/2020 4:04 PM
13	Access/convenience	11/7/2020 10:35 AM
14	Location	11/7/2020 9:17 AM
15	Because they are local	11/7/2020 12:33 AM
16	Reasonably priced parking as I feel that's where the out of town centers take trade from the town	11/6/2020 9:38 PM
17	Improved parking, with opportunities for reduced rates during set times	11/6/2020 7:07 PM
18	Free parking in the town centre	11/6/2020 7:03 PM
19	FREE PARKING!!	11/6/2020 6:27 PM
20	Safety re Covid	11/6/2020 6:17 PM
21	Convenience	11/6/2020 6:15 PM
22	FREE PARKING	11/6/2020 5:41 PM
23	Free parking	11/6/2020 5:38 PM
24	free parking	11/6/2020 12:02 PM
25	Town Centre environments	11/3/2020 4:34 PM
26	Because I know and like the people who run the shops in my community	11/3/2020 4:00 PM
27	feel less exposed to covid shopping locally	11/3/2020 3:00 PM
28	Local produce and food miles	11/2/2020 3:37 PM



Q6 What impact has C-19 had on ye	our household finances?
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ANSWER CHOICES	RESPONSES	
Significantly better off	4.57%	8
Slightly better of	16.00%	28
It has had no impact on finances	44.57%	78
Slightly worse off	23.43%	41
Significantly worse off	11.43%	20
TOTAL	:	175

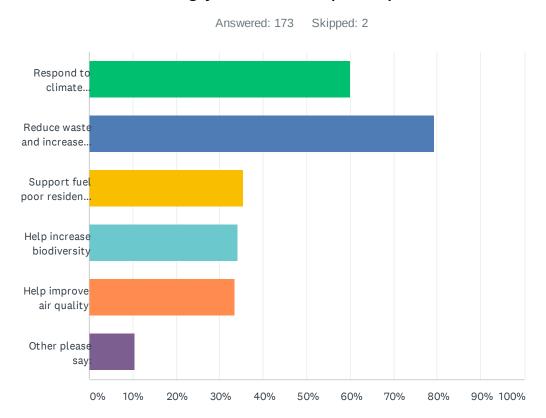
# Q7 If your household is income is worse off than before, why is this?Pick all that apply



ANSWER CHOICES	RESPONSES	
Loss of job	8.47%	5
Decrease in hours worked	28.81%	17
Household member has been furloughed	30.51%	18
Unable to work due to illness	1.69%	1
Unable to work due to self-isolation	5.08%	3
Unable to work due to caring responsibilities	6.78%	4
Unable to work for another reason	13.56%	8
Loss of benefits	0.00%	0
Higher household expenditure	32.20%	19
Children at home due to school closure	11.86%	7
Other please say:	23.73%	14
Total Respondents: 59		

#	OTHER PLEASE SAY:	DATE
1	No financial support available	11/14/2020 6:19 AM
2	Loss of a majority of work due to restriction on weddings	11/13/2020 9:47 PM
3	Close of business	11/13/2020 8:54 PM
4	Self employed outside caterer	11/13/2020 7:19 PM
5	Events being cancelled for our small additional business (but still working in regular jobs)	11/13/2020 6:40 PM
6	makeup artist in film,not a safe way to work for older women,gave up car due to poor finances.Invigilating also no longer good for older women,and zero hours way of working.	11/8/2020 9:10 AM
7	loss of b and b income. loss of rent	11/7/2020 12:24 PM
8	Loss of customers	11/7/2020 11:28 AM
9	Unable to work due to nature of business operated (hands-on contact)	11/7/2020 8:17 AM
10	Self employed- husband	11/6/2020 7:55 PM
11	Decrease in interest paid on savings accounts	11/6/2020 7:20 PM
12	Less customers then before Covid	11/6/2020 7:04 PM
13	Instability in the financial markets	11/6/2020 6:33 PM
14	Launch of business 1st of March so not eligible for financial support	11/6/2020 5:59 PM

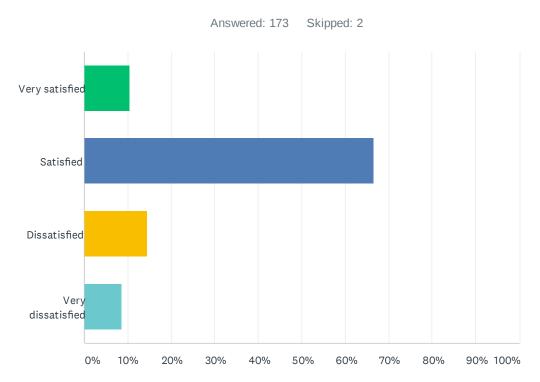
# Q8 Where should the council focus its environmental priorities over the coming year?Please pick up to 3



ANSWER CHOICES	RESPONSES
Respond to climate emergency and become carbon neutral	60.12% 104
Reduce waste and increase recycling	79.19% 137
Support fuel poor residents with free energy advice programmes	35.26% 61
Help increase biodiversity	34.10% 59
Help improve air quality	33.53% 58
Other please say:	10.40% 18
Total Respondents: 173	

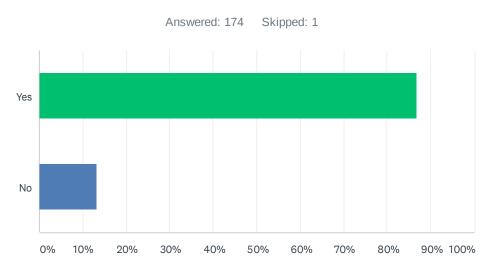
#	OTHER PLEASE SAY:	DATE
1	Stop allowing building on green field sites	11/14/2020 10:49 PM
2	Make recycling /tipping easier and cheaper to reduce fly tipping	11/14/2020 3:51 PM
3	maintain parks and green spaces	11/14/2020 8:25 AM
4	Free recycling of currently charged items to prevent fly tipping & the associated cost of clearing up afterwards	11/13/2020 9:09 PM
5	Make recycling easier. 5 different boxes is over complicated	11/13/2020 7:22 PM
6	better managed open spaces	11/13/2020 6:51 PM
7	NOT WASTING MONEY	11/9/2020 5:06 PM
8	relook at rural transport policy	11/9/2020 11:12 AM
9	allow folks on foot to be able to visit recycling centre. I was not allowed in because I walked there. Utterly absurd.	11/8/2020 9:12 AM
10	stop building over the countryside	11/7/2020 12:25 PM
11	Reduce the impact of plastic and waste due to ppe	11/7/2020 12:34 AM
12	Fly tipping a big issue, closure of local reclycing tips as caused more problems	11/6/2020 6:31 PM
13	Fly tipping, litter patrols and green lane maintenance	11/6/2020 6:21 PM
14	Discourage fly tipping by making access to waste disposal free. By charging you are encouraging fly tipping and additionally you are incurring clean up costs.	11/6/2020 6:03 PM
15	Demonstrate that nothing to landfill means that, we need reassurance that our waste isn't going abroad to cause problems there	11/6/2020 5:56 PM
16	Cleaner streets in Buckfastleigh where there is frequent dog mess and overgrown weeds and overhanging branches	11/6/2020 5:38 PM
17	Provide means of shopping for small amounts of shopping for disabled people like myself	11/6/2020 5:36 PM
18	don't know	11/6/2020 12:03 PM

# Q9 How satisfied are you with the speed and reliability of your internet connection?



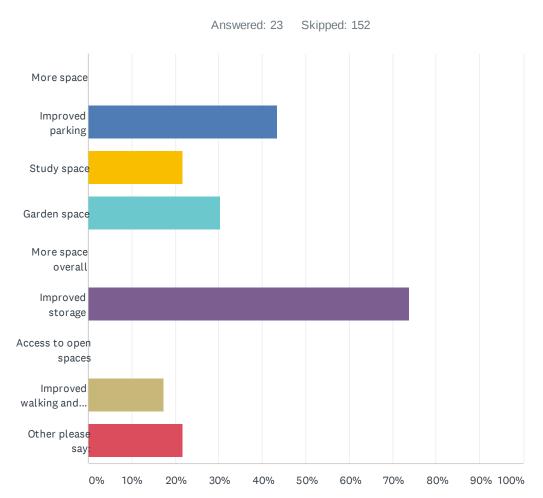
ANSWER CHOICES	RESPONSES
Very satisfied	10.40% 18
Satisfied	66.47% 115
Dissatisfied	14.45% 25
Very dissatisfied	8.67% 15
TOTAL	173

### Q10 Does your home meet your needs?



ANSWER CHOICES	RESPONSES	
Yes	86.78%	151
No	13.22%	23
TOTAL		174

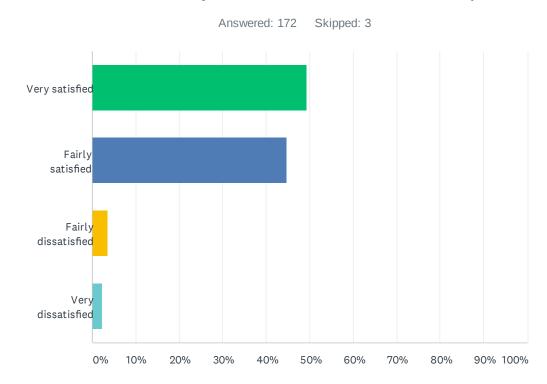
# Q11 What changes would improve your home experience? Please pick up to 3



ANSWER CHOICES	RESPONSES	
More space	0.00%	0
Improved parking	43.48%	10
Study space	21.74%	5
Garden space	30.43%	7
More space overall	0.00%	0
Improved storage	73.91%	17
Access to open spaces	0.00%	0
Improved walking and cycling facilities	17.39%	4
Other please say:	21.74%	5
Total Respondents: 23		

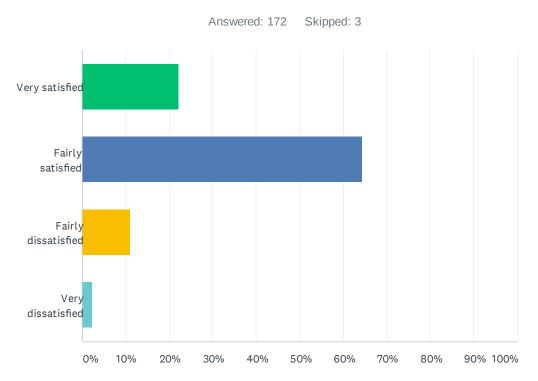
#	OTHER PLEASE SAY:	DATE
1	Additional space for working at home	11/15/2020 12:50 PM
2	Affordable double glazing and waterproofing. It's listed, so I'm very limited in what I can do	11/13/2020 8:37 PM
3	improved broadband	11/13/2020 7:34 PM
4	More Affordable housing so we could buy a home	11/13/2020 6:40 PM
5	Downstairs toilet	11/6/2020 5:37 PM

### Q12 How satisfied are you with the local area as a place to live?



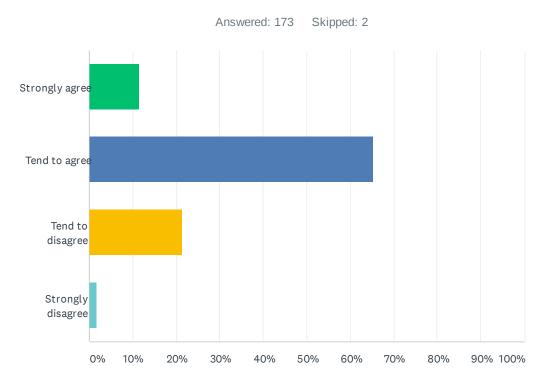
ANSWER CHOICES	RESPONSES	
Very satisfied	49.42%	85
Fairly satisfied	44.77%	77
Fairly dissatisfied	3.49%	6
Very dissatisfied	2.33%	4
TOTAL		172

# Q13 How satisfied are you with the way the council runs things?We're talking about refuse collection, planning, council tax, housing etc - not roads, education, or social services

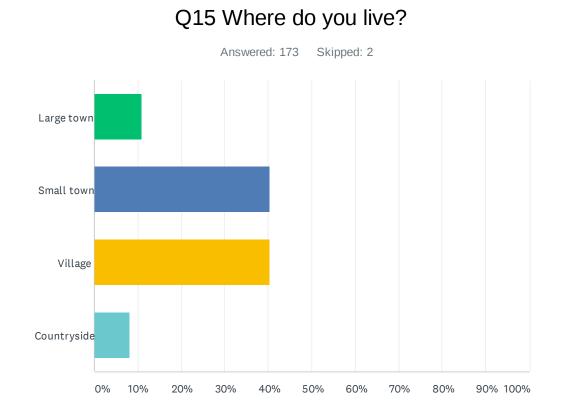


ANSWER CHOICES	RESPONSES	
Very satisfied	22.09% 3	38
Fairly satisfied	64.53% 11	11
Fairly dissatisfied	11.05% 1	19
Very dissatisfied	2.33%	4
TOTAL	17	72

### Q14 Do you agree that the council provides value for money?

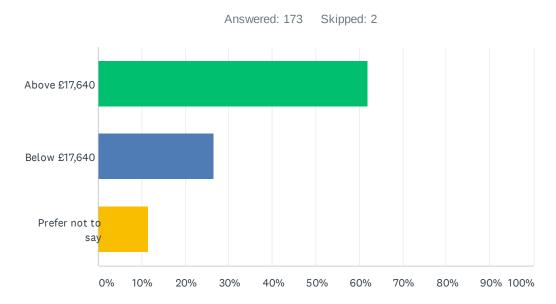


ANSWER CHOICES	RESPONSES	
Strongly agree	11.56%	20
Tend to agree	65.32%	113
Tend to disagree	21.39%	37
Strongly disagree	1.73%	3
TOTAL		173

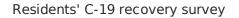


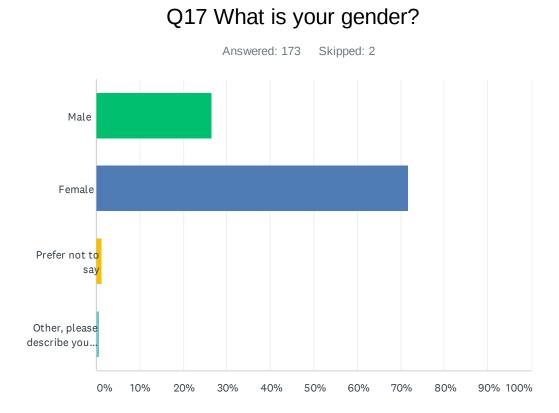
ANSWER CHOICES	RESPONSES
Large town	10.98% 19
Small town	40.46% 70
Village	40.46% 70
Countryside	8.09% 14
TOTAL	173

### Q16 Is your annual income, including any benefits or pension:



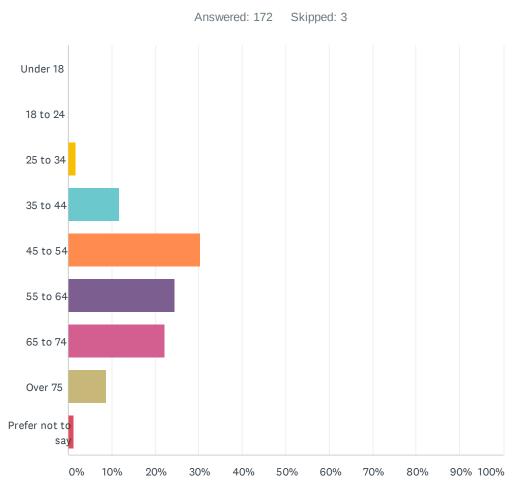
ANSWER CHOICES	RESPONSES	
Above £17,640	61.85%	107
Below £17,640	26.59%	46
Prefer not to say	11.56%	20
TOTAL		173





ANSWER CHOICES	RESPONSES	
Male	26.59%	46
Female	71.68%	124
Prefer not to say	1.16%	2
Other, please describe your gender:	0.58%	1
TOTAL		173

#	OTHER, PLEASE DESCRIBE YOUR GENDER:	DATE
1	Q	10/28/2020 2:34 PM



### Q18 To which age group do you belong?

ANSWER CHOICES	RESPONSES
Under 18	0.00%
18 to 24	0.00%
25 to 34	1.74%
35 to 44	11.63% 20
45 to 54	30.23% 52
55 to 64	24.42% 42
65 to 74	22.09% 38
Over 75	8.72% 15
Prefer not to say	1.16%
TOTAL	172

### Q19 How would you describe your ethnic origin?

Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
White - English/Welsh/Scottish/Northern Irish/British	96.53%	167
White – Irish	0.58%	1
White - Gypsy or Irish Traveller	0.00%	0
White - Other European	1.16%	2
Black or Black British – African	0.00%	0
Black or Black British – Somali	0.00%	0
Black or Black British – Caribbean	0.00%	0
Asian or Asian British - Indian	0.00%	0
Asian or Asian British – Pakistani	0.00%	0
Asian or Asian British – Bangladeshi	0.00%	0
Asian or Asian British – Chinese	0.00%	0
Mixed/multiple ethnic groups - White and Black Caribbean	0.00%	0
Mixed/multiple ethnic groups - White and Black African	0.00%	0
Mixed/multiple ethnic groups - White and Asian	0.00%	0
Other ethnic group – Arab	0.00%	0
Other ethnic group – Filipino	0.00%	0
Prefer not to say	1.73%	3
Other, please say	0.00%	0
TOTAL		173

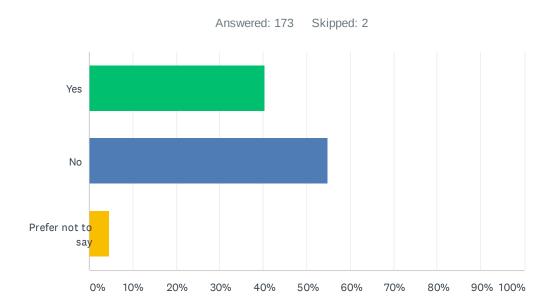
DATE

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#### OTHER, PLEASE SAY

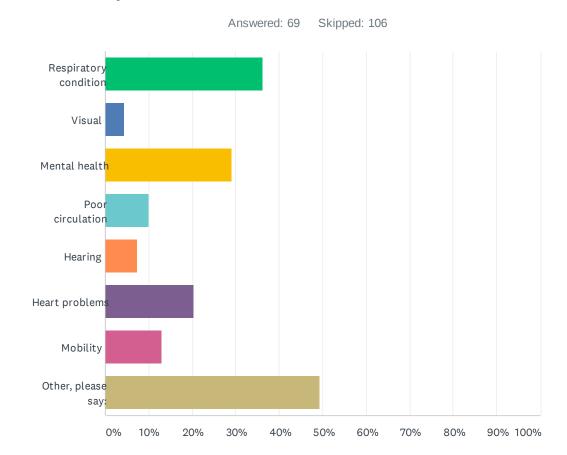
There are no responses.

# Q20 Do you, or anyone living with you, have a long term illness, or condition?



ANSWER CHOICES	RESPONSES	
Yes	40.46%	70
No	54.91%	95
Prefer not to say	4.62%	8
TOTAL		173

### Q21 How would you describe this illness, or condition?Tick all that apply



ANSWER CHOICES	RESPONSES	
Respiratory condition	36.23%	25
Visual	4.35%	3
Mental health	28.99%	20
Poor circulation	10.14%	7
Hearing	7.25%	5
Heart problems	20.29%	14
Mobility	13.04%	9
Other, please say:	49.28%	34
Total Respondents: 69		

#	OTHER, PLEASE SAY:	DATE
1	Parkinson's Disease	11/23/2020 5:17 PM
2	Thyroid	11/18/2020 8:18 PM
3	Type 1 diabetes	11/16/2020 1:08 PM
4	Diabetes	11/16/2020 11:24 AM
5	Cancer	11/15/2020 12:51 PM
6	Colitis and post herpetic neuralgia in face and head	11/14/2020 10:53 PM
7	Thyroid	11/13/2020 8:56 PM
8	Aphasia	11/13/2020 8:55 PM
9	IBS	11/13/2020 8:33 PM
10	Diabetes	11/13/2020 7:23 PM
11	Diabetes 2	11/13/2020 7:12 PM
12	Autoimmune	11/13/2020 6:42 PM
13	diabetes	11/9/2020 11:14 AM
14	Degenerative disc disease, spinal arthritis	11/8/2020 4:08 PM
15	Chronic disease/hempohilia	11/8/2020 10:19 AM
16	high BP	11/8/2020 9:14 AM
17	Diabetes	11/7/2020 11:30 AM
18	Diabetes	11/7/2020 8:21 AM
19	Child with long term health condition	11/6/2020 7:11 PM
20	Stroke with complex needs	11/6/2020 7:08 PM
21	Brain tumour	11/6/2020 7:06 PM
22	leukaemia	11/6/2020 6:54 PM
23	Autism	11/6/2020 6:37 PM
24	Chronic condition	11/6/2020 6:35 PM
25	diabetes (type 2)	11/6/2020 6:32 PM
26	Fibromyalgia	11/6/2020 6:25 PM
27	Fibromyalgia	11/6/2020 6:01 PM
28	arthritis	11/6/2020 5:57 PM
29	Chronic digestive illness and compromised immunity	11/6/2020 5:43 PM
30	Diabetes	11/6/2020 5:41 PM
31	Hypothyroidism. Nephritis	11/6/2020 5:41 PM
32	Coeliac disease	11/6/2020 5:40 PM
33	diabetes	11/3/2020 5:21 PM
34	Arthritis	11/3/2020 4:02 PM